

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central East District**

33 King Street West, 4th Floor  
Oshawa, ON, L1H 1A1  
Telephone: (844) 231-5702

## Public Report

**Report Issue Date:** March 25, 2025

**Inspection Number:** 2025-1291-0001

**Inspection Type:**

Critical Incident

**Licensee:** Yee Hong Centre for Geriatric Care

**Long Term Care Home and City:** Yee Hong Centre - Scarborough McNicoll,  
Scarborough

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 19 - 21, 24, 25, 2025

The following intake(s) were inspected:

- An intake related to Improper/incompetent care
- An intake related to an Outbreak

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Infection Prevention and Control  
Falls Prevention and Management

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: INFECTION PREVENTION AND CONTROL PROGRAM

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 102 (9) (b)**

Infection prevention and control program

s. 102 (9) The licensee shall ensure that on every shift,

(b) the symptoms are recorded and that immediate action is taken to reduce transmission and isolate residents and place them in cohorts as required. O. Reg. 246/22, s. 102 (9).

The licensee has failed to ensure that a resident's infectious symptoms were recorded on every shift. A resident was symptomatic and was diagnosed with a specific infection, they commenced an antibiotic treatment on a specified date. Progress notes for the resident confirmed there was no documentation of the resident's signs and symptoms of infection for multiple shifts from specified dates. The Infection Prevention and Control (IPAC) Lead acknowledged that monitoring for signs and symptoms of infection were to be documented in a resident's progress notes every shift until symptoms and treatment are completed.

**Source:** CIR, Local Public Health Line Listing, a resident's clinical records, interview with staff.

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