

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central East District**

33 King Street West, 4th Floor  
Oshawa, ON, L1H 1A1  
Telephone: (844) 231-5702

## Public Report

**Report Issue Date:** May 8, 2025

**Inspection Number:** 2025-1291-0003

**Inspection Type:**

Complaint  
Critical Incident

**Licensee:** Yee Hong Centre for Geriatric Care

**Long Term Care Home and City:** Yee Hong Centre - Scarborough McNicoll,  
Scarborough

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 6 to 8, 2025

The following intake(s) were inspected:

One intake: related to improper care of resident.

Two Intakes- complaint related to improper care of resident.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Infection Prevention and Control

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: REPORTING CERTAIN MATTERS TO DIRECTOR

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 28 (1) 1.**

Reporting certain matters to Director

s. 28 (1) A person who has reasonable grounds to suspect that any of the following has occurred or may occur shall immediately report the suspicion and the information upon which it is based to the Director:

1. Improper or incompetent treatment or care of a resident that resulted in harm or a risk of harm to the resident.

The home failed to immediately report the allegation of improper or incompetent treatment or care of a resident that resulted in harm or a risk of harm to the resident for the incident.

A Critical Incident (CI) was submitted to the Director about an allegation of improper or incompetent treatment or care towards a resident by a Personal Support Worker (PSW).

The home's internal investigation indicated they became aware of the allegation, but the Director was not notified on time.

**Sources:** CI, residents health record, the home's internal investigation, and interviews with the Director of Resident Care (DRC) and Registered Nurse (RN).

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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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