

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: March 25, 2026

Inspection Number: 2026-1291-0002

Inspection Type:
Proactive Compliance Inspection

Licensee: Yee Hong Centre for Geriatric Care

Long Term Care Home and City: Yee Hong Centre - Scarborough McNicoll,
Scarborough

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 16 to 19, and 23 to 25, 2026

The inspection occurred offsite on the following date(s): March 20, 2026

The following intake(s) were inspected:

- One intake related to a Proactive Compliance Inspection (PCI)

The following **Inspection Protocols** were used during this inspection:

Housekeeping, Laundry and Maintenance Services
Safe and Secure Home

INSPECTION RESULTS

WRITTEN NOTIFICATION: GENERAL REQUIREMENTS

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 34 (1) 3.

General requirements

s. 34 (1) Every licensee of a long-term care home shall ensure that the following is complied with in respect of each of the organized programs required under sections 11 to 20 of the Act and each of the interdisciplinary programs required under section 53 of this Regulation:

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3. The program must be evaluated and updated at least annually in accordance with evidence-based practices and, if there are none, in accordance with prevailing practices.

The home's maintenance program was not evaluated and updated annually in accordance with evidence-based practices and, if there are none, in accordance with prevailing practices.

Sources: Interviews with the Executive Director (ED) and Facility Manager (FM).

WRITTEN NOTIFICATION: GENERAL REQUIREMENTS

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 34 (1) 4.

General requirements

s. 34 (1) Every licensee of a long-term care home shall ensure that the following is complied with in respect of each of the organized programs required under sections 11 to 20 of the Act and each of the interdisciplinary programs required under section 53 of this Regulation:

4. The licensee shall keep a written record relating to each evaluation under paragraph 3 that includes the date of the evaluation, the names of the persons who participated in the evaluation, a summary of the changes made and the date that those changes were implemented.

The home did not have a written record relating to the evaluation of maintenance program that included the date of the evaluation, the names of the person who participated in the evaluation, a summary of the changes made and the date that those changes were implemented.

Sources: Interviews with the ED and FM.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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