

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Central East District  
33 King Street West, 4th Floor  
Oshawa, ON, L1H 1A1  
Telephone: (844) 231-5702

## Public Report

**Report Issue Date:** April 10, 2026

**Inspection Number:** 2026-1310-0002

**Inspection Type:**  
Proactive Compliance Inspection

**Licensee:** Mackenzie Health

**Long Term Care Home and City:** Mackenzie Health Long Term Care Facility,  
Richmond Hill

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 9, 10, 2026

The following intake(s) were inspected:

- Intake: #00174554 - Proactive Compliance Inspection Generator Initiative

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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