



Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007

Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division Performance Improvement and Compliance Branch Division de la responsabilisation et de la performance du système de santé Direction de l'amélioration de la performance et de la conformité

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Table with 3 columns: Date(s) of inspection, Inspection No, Type of Inspection. Row 1: Sep 10, 12, 13, 17, 2012; 2012_147113_0037; Follow up

Licensee/Titulaire de permis

YORK CENTRAL HOSPITAL ASSOCIATION 10 TRENCH STREET, RICHMOND HILL, ON, L4C-4Z3

Long-Term Care Home/Foyer de soins de longue durée

YORK CENTRAL HOSPITAL / LONG TERM CARE UNIT 10 TRENCH STREET, RICHMOND HILL, ON, L4C-4Z3

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

JANE CARRUTHERS (113)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Follow up inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator, Coordinator - Environmental Services and Patient Transport, and Supervisor of Facility Services.

During the course of the inspection, the inspector(s) conducted a walk through of all resident home areas, measured beds for entrapment zones, and pulled call bells.

The following Inspection Protocols were used during this inspection:

Accommodation Services - Housekeeping

Accommodation Services - Maintenance

Safe and Secure Home

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES

| Legend | Legendé |
|---|---|
| WN – Written Notification | WN – Avis écrit |
| VPC – Voluntary Plan of Correction | VPC – Plan de redressement volontaire |
| DR – Director Referral | DR – Aiguillage au directeur |
| CO – Compliance Order | CO – Ordre de conformité |
| WAO – Work and Activity Order | WAO – Ordres : travaux et activités |
| Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.) | Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.) |
| The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA. | Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD. |

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 15. Accommodation services
Specifically failed to comply with the following subsections:

s. 15. (2) Every licensee of a long-term care home shall ensure that,
(a) the home, furnishings and equipment are kept clean and sanitary;
(b) each resident's linen and personal clothing is collected, sorted, cleaned and delivered; and
(c) the home, furnishings and equipment are maintained in a safe condition and in a good state of repair. 2007, c. 8, s. 15 (2).

Findings/Faits saillants :

- The licensee has failed to ensure the home is in a good state of repair.
An identified room was empty for over a week waiting for a new resident to move in. There was considerable damage to the walls in the bedroom and bathroom which needed to be repaired and repainted. There was no coordination of the work that was required until after the resident had moved in and repairs were not completed until the day after admission.
- The following was noted on a walk through of Resident Home Areas during this inspection
Fifth floor
 - dining room flooring is damaged at servery at the base of the cabinet which holds the juice and coffee machines.
 - wall damage under the windows across from the servery
 - wall damage at hand washing basin in dining room
 - an identified room has wall damage
 - an identified room has the laminate is off the window sill on the right side
 - an identified room has a leaking tap
 Fourth floor
 - an identified room has scrape marks on wall in bathroom [sect. 15.(2)(c)]

WN #2: The Licensee has failed to comply with O.Reg 79/10, s. 91. Every licensee of a long-term care home shall ensure that all hazardous substances at the home are labelled properly and are kept inaccessible to residents at all times. O. Reg. 79/10, s. 91.

Findings/Faits saillants :

- The home failed to ensure that hazardous cleaning chemicals were not kept inaccessible to residents.
On September 10, 2012 while conducting a walk through, the environmental closet door was not secured and could be pulled open. The door would not close tightly because paper towel had been stuffed into the door latch. There are housekeeping chemicals in a dispenser kept in closet.



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THE FOLLOWING NON-COMPLIANCE AND/OR ACTION(S)/ORDER(S) HAVE BEEN COMPLIED WITH/
LES CAS DE NON-RESPECTS ET/OU LES ACTIONS ET/OU LES ORDRES SUIVANT SONT MAINTENANT
CONFORME AUX EXIGENCES:

| CORRECTED NON-COMPLIANCE/ORDER(S) REDRESSEMENT EN CAS DE NON-RESPECT OU LES ORDERS: | | | |
|--|------------------------------------|--------------------------------------|---------------------------------------|
| REQUIREMENT/ EXIGENCE | TYPE OF ACTION/ GENRE DE MESURE | INSPECTION # / NO DE L'INSPECTION | INSPECTOR ID #/ NO DE L'INSPECTEUR |
| O.Reg 79/10 r. 87. | WN #1 | 2012_102116_0018 | 113 |

Issued on this 17th day of September, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs