

Inspection Report under  
the Long-Term Care  
Homes Act, 2007

Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Mar 9, 2021	2021_763116_0002	003634-21	Other

**Licensee/Titulaire de permis**

The Regional Municipality of York  
17250 Yonge Street Newmarket ON L3Y 6Z1

**Long-Term Care Home/Foyer de soins de longue durée**

York Region Newmarket Health Centre  
194 Eagle Street Newmarket ON L3Y 1J6

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

SARAN DANIEL-DODD (116)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct an Other inspection.

This inspection was conducted on the following date(s): March 3, 4, 5, 8, 2021.

Log #003634-21 related to safe and secure environment

During the course of the inspection, the inspector(s) spoke with the Administrator and the Acting Director of Care.

The following Inspection Protocols were used during this inspection:  
Safe and Secure Home

**During the course of this inspection, Non-Compliances were issued.**

**1 WN(s)  
1 VPC(s)  
0 CO(s)  
0 DR(s)  
0 WAO(s)**

<b>NON-COMPLIANCE / NON - RESPECT DES EXIGENCES</b>	
<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 5. Every licensee of a long-term care home shall ensure that the home is a safe and secure environment for its residents. 2007, c. 8, s. 5.**

**Findings/Faits saillants :**

1. The licensee has failed to ensure that the home is a safe and secure environment for its residents.

The testing data report submitted to the Ministry of Long Term Care (MLTC) indicated that one staff member missed a scheduled swabbing clinic, entered the home and passed through the screening process. In an interview with Acting DOC #100, they confirmed that the staff member did not have a required test completed and worked in the home on an established date.

By failing to ensure the staff member was tested for COVID-19 prior to entering the home, there was a risk of transmission of the COVID-19 virus in the home.

RESOURCES: Mandatory Data Reporting submitted to the Ministry's Health Data Collection service website weekly by the home. Minister's directive: COVID-19: Long-term care home surveillance testing and access to homes dated January 8, 2021 and updated on February 16, 2021. Interviews with DOC #100 and Administrator #101. [s. 5.]

***Additional Required Actions:***

***VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that the home is a safe and secure environment for its residents, to be implemented voluntarily.***

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**Issued on this 12th day of March, 2021**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**