

## Public Report

**Report Issue Date:** September 25, 2025

**Inspection Number:** 2025-1100-0004

**Inspection Type:**

Complaint

Critical Incident

**Licensee:** Kindera Living Care Centres LP by its general partners, Kindera Living Care Centres GP Inc. and Kindera Living Management Inc.

**Long Term Care Home and City:** Hawthorne Place Care Centre, North York

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 22 to 25, 2025

The following intake(s) were inspected:

- Intake: #00156744 / Critical Incident (CI) #2586-000046-25 - related to unexpected death of a resident.
- Intake: #00154107- complainant related to concerns with multiple aspects of care.
- Intake: #00154719 - complainant related to negligence.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Prevention of Abuse and Neglect

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

**Toronto District**  
5700 Yonge Street, 5th Floor  
Toronto, ON, M2M 4K5  
Telephone: (866) 311-8002



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