



**Ministry of Health and
Long-Term Care**
**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**
**Rapport d'inspection
prévue le Loi de 2007 les
foyers de soins de longue**

**Health System Accountability and Performance
Division
Performance Improvement and Compliance Branch**
**Division de la responsabilisation et de la
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Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Jun 7, 2011	2011_028102_0001	Complaint
Licensee/Titulaire de permis		
EXTENDICARE (CANADA) INC. 3000 STEELES AVENUE EAST, SUITE 700, MARKHAM, ON, L3R-9W2		
Long-Term Care Home/Foyer de soins de longue durée		
EXTENDICARE PORT HOPE 360 Croft Street, PORT HOPE, ON, L1A-4K8		
Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs		
WENDY BERRY (102)		

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care, Registered and non registered nursing staff, Environmental Services Supervisor, and residents. Note: this inspection occurred on June 07 and 08, 2011.

During the course of the inspection, the inspector(s) reviewed Infection Prevention and control policies and procedures, toured the 1st and 2nd floors of resident care, checked the operation of the HVAC system, reviewed HVAC system records from 2010 and 2011, examined the availability of personal protective equipment in the home. NOTE: this inspection was conducted on June 07 and 08, 2011.

The following Inspection Protocols were used in part or in whole during this inspection:

Infection Prevention and Control

There are no findings of Non-Compliance as a result of this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES



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Definitions WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	Définitions WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.) The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD. Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 6th day of July, 2011

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs