

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: October 31, 2025

Inspection Number: 2025-1409-0007

Inspection Type:
Critical Incident

Licensee: Extendicare (Canada) Inc.

Long Term Care Home and City: Extendicare Port Hope, Port Hope

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 29 - 31, 2025.

The following intake(s) were inspected:
-Two intakes related to a fall of two residents

The following **Inspection Protocols** were used during this inspection:

Staffing, Training and Care Standards
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Transferring and positioning techniques

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 40

Transferring and positioning techniques

s. 40. Every licensee of a long-term care home shall ensure that staff use safe transferring and positioning devices or techniques when assisting residents.

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Two staff members failed to safeguard a resident during a transfer from the bed to a chair, resulting in an injury.

Sources: Critical Incident Report, health records of a resident, Safe Lift and Transfer Policy, and interviews with staff. [741755]



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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