



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection
prévue le Loi de 2007 les
foyers de soins de longue**

Health System Accountability and Performance

Division

Performance Improvement and Compliance Branch

Division de la responsabilisation et de la

performance du système de santé

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Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Dec 20, 22, 23, 2011	2011_028102_0031	Critical Incident

Licensee/Titulaire de permis

**YEE HONG CENTRE FOR GERIATRIC CARE
2311 MCNICOLL AVENUE, SCARBOROUGH, ON, M1V-5L3**

Long-Term Care Home/Foyer de soins de longue durée

**YEE HONG CENTRE - SCARBOROUGH FINCH
60 Scottfield Drive, SCARBOROUGH, ON, M1S-5T7**

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

WENDY BERRY (102)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care, the Senior Facility Manager, a few residents.

During the course of the inspection, the inspector(s) toured temporary accommodations for residents on several floors of resident care; reviewed the availability of washroom facilities for relocated residents; reviewed documentation related to the remediation project.

The following Inspection Protocols were used during this inspection:

Safe and Secure Home

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES



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Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.) The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD). Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 13. Every licensee of a long-term care home shall ensure that every resident bedroom occupied by more than one resident has sufficient privacy curtains to provide privacy. O. Reg. 79/10, s. 13.

Findings/Faits saillants :

1. On December 09, 2011, a fire in a washroom light fixture in an ensuite washroom on the 6th floor, resulted in the activation of the fire suppression system sprinklers. Water from the sprinkler system infiltrated areas on the 1st through 6th floors of the long term care home. Remediation of the affected surfaces necessitated the temporary relocation of 74 residents.
2. On December 18, 2011, program and lounge areas on floors 2, 3, 4, 5, and 6 were converted into temporary bedrooms for the residents for a period of approximately 6 to 8 weeks (pending fire safety approval of this arrangement).
3. At the time of inspection on December 20, 2011, it was identified that sufficient privacy curtains to provide privacy to each resident in the shared occupancy temporary bedrooms were not provided. A number of portable privacy screens were available in some of the shared rooms.
4. On December 22, 2011, it was identified through a telephone conversation with the Administrator that privacy curtains were not in place for every resident.

Issued on this 23rd day of December, 2011



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Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

A handwritten signature in black ink, appearing to read "Wendy Beug".