

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District

33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: July 11, 2025

Inspection Number: 2025-1418-0005

Inspection Type:

Complaint

Licensee: Yee Hong Centre for Geriatric Care

Long Term Care Home and City: Yee Hong Centre - Scarborough Finch,
Scarborough

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 7, 8, 9, 10, 11, 2025

The following intake(s) were inspected:

- A complaint related to wound care.

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management
Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Skin and wound care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: O. Reg. 246/22, s. 55 (2) (a) (ii)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(a) a resident at risk of altered skin integrity receives a skin assessment by an authorized person described in subsection (2.1)

(ii) upon any return of the resident from hospital, and

The licensee failed to ensure that when a resident received a skin assessment when they returned from hospital.

A complaint was received by the Ministry of Long Term Care (MLTC) related to the management of an alteration in skin integrity, of a resident.

The homes policy on skin care and wound management directed the registered staff to complete a head to toe assessment anytime a resident returned from hospital.

A head to toe assessment was not completed for the resident when they returned from hospital.

Sources: Complaint, Resident's electronic medical records, Yee Hong Centre for Geriatric Care - Skin Care and Wound Management Program and interview with Assistant Director of Resident Care (ADRC).

WRITTEN NOTIFICATION: Skin and wound care

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (iv)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure

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injuries, skin tears or wounds,

(iv) is reassessed at least weekly by an authorized person described in subsection (2.1), if clinically indicated;

The licensee failed to ensure that a resident was reassessed weekly when they exhibited an alteration in skin integrity.

A complaint was received by the Ministry of Long Term Care (MLTC) related to the management of alteration in skin integrity on a resident.

In a skin assessment indicated the resident had an alteration in their skin integrity.

The homes policy on skin and wound management program directed the staff to complete a Skin and Wound Assessment in the resident's electronic health record on a weekly basis.

The required weekly skin assessments were not completed on multiple weeks.

Sources: Complaint, Resident's electronic medical records, Yee Hong Centre for Geriatric Care - Skin Care and Wound Management Program and interview with Assistant Director of Resident Care.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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