

Public Report

Report Issue Date: November 7, 2025

Inspection Number: 2025-1418-0008

Inspection Type:

Complaint

Critical Incident

Licensee: Yee Hong Centre for Geriatric Care

Long Term Care Home and City: Yee Hong Centre - Scarborough Finch,
Scarborough

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 3-7, 2025

The following intake(s) were inspected:

- Intake related to resident care and support services.
- Intake related to responsive behavior.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control
Responsive Behaviours

INSPECTION RESULTS

WRITTEN NOTIFICATION: Residents' Bill of Rights

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 3 (1) 19. ii.

Residents' Bill of Rights

s. 3 (1) Every licensee of a long-term care home shall ensure that the following rights of residents are fully respected and promoted:

19. Every resident has the right to,

ii. give or refuse consent to any treatment, care or services for which their consent is required by law and to be



Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

informed of the consequences of giving or refusing consent,

Consent for the test administered to a resident was not obtained from the Substitute Decision Maker (SDM), preventing the SDM from making an informed decision to consent or refuse.

Source: Home's Privacy-Personal Health Information consent management policy, Resident's clinical record, interviews with Infection Prevention and Control (IPAC) Manager and Director of Resident Care (DRC).



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