

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: November 3, 2023	
Inspection Number: 2023-1610-0002	
Inspection Type: Proactive Compliance Inspection	
Licensee: County of Oxford	
Long Term Care Home and City: Woodingford Lodge - Tillsonburg, Tillsonburg	
Lead Inspector Ina Reynolds (524)	Inspector Digital Signature
Additional Inspector(s) Cheryl McFadden (745)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 24, 25, 27, 30 and 31, 2023.

The following intake(s) were inspected:

- Intake: #00099848 - Proactive Compliance Inspection (PCI).

The following **Inspection Protocols** were used during this inspection:

- Skin and Wound Prevention and Management
- Resident Care and Support Services
- Food, Nutrition and Hydration
- Residents’ and Family Councils
- Medication Management
- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Quality Improvement
- Residents’ Rights and Choices
- Pain Management
- Falls Prevention and Management

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Continuous Quality Improvement Committee

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 166 (2) 6.

The licensee has failed to ensure that the continuous quality improvement (CQI) committee membership included the home's pharmacy service provider, or where the pharmacy service provider was a corporation, a pharmacist from the pharmacy service provider.

Rationale and Summary:

Review of the home's "Tillsonburg Quality Team" meeting minutes dated May 11 and September 28, 2023, noted that the pharmacy provider was not included among the attendees.

During an interview with Manager #100 they stated that the pharmacy provider was not part of the CQI committee, however their reports were used.

Sources: Review of the Tillsonburg Quality Team meeting minutes and interview with Manager #100.
[524]