

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

**Original Public Report**

**Report Issue Date:** September 23, 2024

**Inspection Number:** 2024-1410-0005

**Inspection Type:**

Complaint

**Licensee:** Steeves & Rozema Enterprises Limited

**Long Term Care Home and City:** St. Andrew's Terrace Long Term Care  
Community, Cambridge

**INSPECTION SUMMARY**

The inspection occurred offsite on the following date(s): September 10, 12, 16, 18, 20, 2024

The following intake(s) were inspected:

- Intake: #00126004 - IL-0130849-CW - complaint related to the home's refusal of a resident's readmission from the hospital

The following **Inspection Protocols** were used during this inspection:

Admission, Absences and Discharge

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## **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.