

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Central West District  
609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

## Public Report

**Report Issue Date:** March 30, 2026

**Inspection Number:** 2026-1410-0002

**Inspection Type:**

Complaint  
Critical Incident  
Follow up

**Licensee:** Steeves & Rozema Enterprises Limited

**Long Term Care Home and City:** St. Andrew's Terrace Long Term Care Community,  
Cambridge

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 18 - 20, 23 - 27, and 30, 2026

The following intake(s) were inspected:

- Intake: #00166627, #00167403 and #00170029 related to alleged improper care and abuse of a resident.
- Intake: #00166654, #00168825, and #00170023 complaint related to alleged improper care of a resident.
- Intake: #00167887 - Follow-up #1 - Compliance Order #001 / 2026-1410-0001, O. Reg. 246/22 - s. 54 (1), Falls prevention and management.

## Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2026-1410-0001 related to O. Reg. 246/22, s. 54 (1)

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management  
Continence Care  
Prevention of Abuse and Neglect  
Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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