

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: May 16, 2025

Inspection Number: 2025-1411-0003

Inspection Type:

Critical Incident

Licensee: St. Peter's Care Centres

Long Term Care Home and City: St. Peter's Residence at Chedoke, Hamilton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 13-16, 2025

The following intake(s) were inspected:

- Intake #00140123 - Critical Incident (CI) #2927-000007-25 related to the prevention of abuse and neglect.
- Intake #00145926 - CI #2927-000014-25 related to the prevention of abuse and neglect.

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect
Responsive Behaviours

INSPECTION RESULTS

WRITTEN NOTIFICATION: Duty to Protect

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: FLTCA, 2021, s. 24 (1)

Duty to protect

s. 24 (1) Every licensee of a long-term care home shall protect residents from abuse by anyone and shall ensure that residents are not neglected by the licensee or staff.

The licensee has failed to ensure that a resident was protected from physical abuse by another resident. O. Reg. 246/22 s. 2 (1) defines physical abuse as the use of physical force by a resident that causes physical injury to another resident. A resident had an altercation with another resident which resulted in injuries.

Sources: Two resident clinical records, interview with staff, an e-mail, CI report #2927-000014-25.

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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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