

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District
119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: January 23, 2026
Inspection Number: 2026-1612-0001
Inspection Type: Critical Incident
Licensee: The Regional Municipality of Niagara
Long Term Care Home and City: The Woodlands of Sunset, Welland

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: January 20-23, 2026.

The following intakes were inspected:

- Intake: #00164660 - Critical Incident Report (CIR) #M617-000023-25 - related to Infection Prevention and Control.
- Intake: #00166310 - CIR #M617-000028-25 - related to Falls Prevention and Management.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Infection prevention and control program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District
119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

and control. O. Reg. 246/22, s. 102 (2).

In accordance with Section 9.1 of The Infection Prevention and Control (IPAC) Standard for Long-term Care Homes (revised September 2023), the licensee shall ensure that Routine Practices and Additional Precautions are followed in the IPAC program.

On a specified date, two staff members did not select and apply the appropriate Personal Protective Equipment (PPE) prior to assisting a resident who had Additional Precautions in place.

Sources: The IPAC Standard (September 2023), resident's clinical records, observation of resident, and interview with staff members.