

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Hamilton District**

119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

## Public Report

**Report Issue Date:** May 28, 2025

**Inspection Number:** 2025-1414-0004

**Inspection Type:**

Critical Incident

**Licensee:** Kindera Living Care Centres GP Inc.

**Long Term Care Home and City:** Arbour Creek Long-Term Care Centre, Hamilton

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 22 - 23, 27 and 28, 2025.

The following intake(s) were inspected:

- Intake: #00142418 - Critical Incident (CI) - related to falls prevention and management.
- Intake: #00144022 - CI - related to falls prevention and management.

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings

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of non-compliance.