

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District
159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Original Public Report

Report Issue Date: February 23, 2023	
Inspection Number: 2023-1614-0002	
Inspection Type: Complaint	
Licensee: Corporation of the Town of Kirkland Lake	
Long Term Care Home and City: Teck Pioneer Residence, Kirkland Lake	
Lead Inspector	Inspector Digital Signature
Shannon Russell (692)	

INSPECTION SUMMARY

The inspection occurred on the following date(s): January 30 and 31, February 1-3, and 6-10, 2023.

The following intake(s) were inspected:

- Intake: #00006491; regarding a complaint submitted for concerns with an applicant's bed refusal.

The following **Inspection Protocols** were used during this inspection:

Admission, Absences and Discharge

INSPECTION RESULTS

WRITTEN NOTIFICATION: Authorization for an admission to a home

NC #01 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 51 (7)

The licensee has failed to approve an applicant's admission to the home unless: the home lacked the physical facilities necessary to meet the applicant's care requirements; the staff of the home lacked the nursing expertise necessary to meet the applicant's care requirements; or circumstances existed which were provided for in the regulations as being grounds for withholding approval.

Rationale and Summary

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An applicant had been approved to the Long-Term Care Homes (LTCHs) waitlist for admission. After the LTCH reviewed updated documents provided by Home and Community Care Support Services North East (HCCSSNE), the LTCH withdrew their approval for admission. The rationale for the applicant's refusal for admission to the home indicated that the staff lacked the nursing expertise necessary to meet the applicant's care requirements.

The applicant's application and behavioural assessments identified that they had a history of specified responsive behaviours.

The Executive Director (ED) indicated that they believed the applicant's responsive behaviours would be disruptive, and that staff were not trained on the applicant's specified behaviours, which could cause a risk to the safety of the other residents.

There was moderate impact and moderate risk to the applicant for the LTCH withholding their approval for admission.

Sources: Applicant's application for admission to LTC, including assessments, refusal letter and communication logs; the licensee policies, "Cognitively Impaired Unit-Memory Care Unit, Admission Criteria/Transition out of unit/Objectives of Care", "Admission policy and procedure", and "Admission overview", all policies last reviewed October 4, 2022; and interviews with HCCSSNE Manager, and the ED. [#692]



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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