

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Hamilton District**  
119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

## Public Report

**Report Issue Date:** November 24, 2025

**Inspection Number:** 2025-1422-0006

**Inspection Type:**  
Complaint

**Licensee:** Maryban Holdings Ltd.

**Long Term Care Home and City:** Billings Court Manor, Burlington

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 19-21, and 24, 2025.

The following intake(s) were inspected:

-Intake #00162029 was a complaint related to housekeeping, laundry, and maintenance services.

The following **Inspection Protocols** were used during this inspection:

Housekeeping, Laundry and Maintenance Services  
Reporting and Complaints

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.