

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Operations Division
Long-Term Care Inspections Branch**

**Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Nov 4, 2021	2021_791739_0039	011117-21, 011118-21, 011119-21, 011120-21, 011121-21, 011122-21	Follow up

Licensee/Titulaire de permis

Chartwell Master Care LP
7070 Derrycrest Drive Mississauga ON L5W 0G5

Long-Term Care Home/Foyer de soins de longue durée

Chartwell Royal Oak Long Term Care Residence
1750 Division Road North Kingsville ON N9Y 4G7

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

JULIE DALESSANDRO (739)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): October 13-15, 18-21, 25-28, November 1 and 2, 2021.

During the course of this inspection the following intakes were inspected:

Log #011117-21/Follow-up to CO#001 from inspection #2021_791739_0026 / 007956-21, 008763-21, 008812-21, 010161-21, 010162-21, 010170-21 regarding s. 6. (9), CDD Sep 10, 2021 related to documentation.

Log #011118-21/Follow-up to CO#005 from inspection #2021_791739_0026 / 007956-21, 008763-21, 008812-21, 010161-21, 010162-21, 010170-21 regarding r. 31. (3), CDD Sep 10, 2021 related to staffing.

Log #011119-21/Follow-up to CO#002 from inspection #2021_791739_0026 / 007956-21, 008763-21, 008812-21, 010161-21, 010162-21, 010170-21 regarding r. 33. (1), CDD Sep 10, 2021 related to bathing.

Log #011120-21/Follow-up to CO#003 from inspection #2021_791739_0026 / 007956-21, 008763-21, 008812-21, 010161-21, 010162-21, 010170-21 regarding r. 50. (2), CDD Sep 10, 2021 related to skin and wound care.

Log #011121-21/Follow-up to CO#004 from inspection #2021_791739_0026 / 007956-21, 008763-21, 008812-21, 010161-21, 010162-21, 010170-21 regarding r. 131. (2), CDD Sep 10, 2021 related to medication management.

Log #011122-21/Follow-up to CO#001 from inspection #2021_791739_0025 / 025675-20, 025676-20 regarding r. 8. (1), CDD Aug 16, 2021 related to falls management.

During the course of the inspection, the inspector(s) spoke with Residents, Personal Support Workers, Registered Practical Nurses, a Registered Nurse, an Assistant Director of Nursing, and the Administrator.

During the course of the inspection, the inspector(s) also conducted observations and record review relevant to the inspection.

The following Inspection Protocols were used during this inspection:

Falls Prevention

Medication

Personal Support Services

Skin and Wound Care

Sufficient Staffing

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

**The following previously issued Order(s) were found to be in compliance at the
time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de
cette inspection:**

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REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 131. (2)	CO #004	2021_791739_0026		739
O.Reg 79/10 s. 31. (3)	CO #005	2021_791739_0026		739
O.Reg 79/10 s. 33. (1)	CO #002	2021_791739_0026		739
O.Reg 79/10 s. 50. (2)	CO #003	2021_791739_0026		739
LTCHA, 2007 S.O. 2007, c.8 s. 6. (9)	CO #001	2021_791739_0026		739
O.Reg 79/10 s. 8. (1)	CO #001	2021_791739_0025		739

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 4th day of November, 2021

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.