

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: April 18, 2024	
Inspection Number: 2024-1423-0001	
Inspection Type: Critical Incident Follow up	
Licensee: Iris L.P., by its general partners, Iris GP Inc. and AgeCare Iris Management Ltd.	
Long Term Care Home and City: AgeCare Royal Oak, Kingsville	
Lead Inspector Julie D'Alessandro (739)	Inspector Digital Signature
Additional Inspector(s) Mary Furlan (000829) was also present during this inspection	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 15, 16, and 17, 2024.

The following intake(s) were inspected:

- Intake: #00107333- Follow-up #: 1 - O. Reg. 246/22 - s. 40 CDD April 4, 2024
- Intake: #00110723/CI #2939-000007-24 - related to falls prevention and management

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Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2023-1423-0005 related to O. Reg. 246/22, s. 40 inspected by Julie D'Alessandro (739)

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Infection Prevention and Control
- Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Skin and Wound Assessment

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (i)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,

(i) receives a skin assessment by a member of the registered nursing staff, using a clinically appropriate assessment instrument that is specifically designed for skin and wound assessment.

Introduction:

The licensee failed to ensure that a resident received a skin assessment, using a clinically appropriate assessment tool, when altered skin integrity was observed.

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Rationale and Summary:

A resident had a fall resulting in altered skin integrity.

A review of the skin and wound assessment tab in Point Click Care (PCC) did not include a skin assessment.

The Director of Care acknowledged that an assessment should have been completed and was not.

Sources: Progress notes, skin and wound assessment in PCC, and staff interviews.
[739]