

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: June 23, 2025

Inspection Number: 2025-1423-0003

Inspection Type:

Follow up

Licensee: Iris L.P., by its general partners, Iris GP Inc. and AgeCare Iris Management Ltd.

Long Term Care Home and City: AgeCare Royal Oak, Kingsville

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 19, 20, 23, 2025

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The following intake(s) were inspected:

- Intake: #00144624 - Follow-up for Compliance Order #001 from Inspection # 2025_1423_0001 related to following the plan of care.
- Intake: #00144625 - Follow-up for Compliance Order #002 from Inspection # 2025_1423_0001, related to the maintenance of the home.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2025-1423-0001 related to FLTCA, 2021, s. 6 (7)

Order #002 from Inspection #2025-1423-0001 related to FLTCA, 2021, s. 19 (2) (c)

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services

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Housekeeping, Laundry and Maintenance Services

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.