

Ministry of Long-Term CareLong-Term Care Operations Division
Long-Term Care Inspections Branch**Toronto District**5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002**Public Report****Report Issue Date:** June 9, 2025**Inspection Number:** 2025-1425-0003**Inspection Type:**

Critical Incident

Licensee: Hellenic Home for the Aged Inc.**Long Term Care Home and City:** Hellenic Home - Scarborough, Scarborough**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): June 4-6, 9, 2025

The following intake(s) were inspected:

- Intake: #00142188/Critical Incident (CI) #2941-000005-25 was related to Prevention of abuse and neglect.

The following **Inspection Protocols** were used during this inspection:Prevention of Abuse and Neglect
Responsive Behaviours**INSPECTION RESULTS****WRITTEN NOTIFICATION: Prevention of Abuse and Neglect**

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 24 (1)

Duty to protect

s. 24 (1) Every licensee of a long-term care home shall protect residents from abuse

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by anyone and shall ensure that residents are not neglected by the licensee or staff.

The licensee has failed to ensure that a resident was protected from physical abuse by a co-resident.

Section 2 (1) of the Ontario Regulation 246/22 defines physical abuse as "the use of physical force by a resident that causes physical injury to another resident."

A resident interacted with one of the co-residents which resulted in an injury. The Quality improvement manager confirmed the incident constituted physical abuse.

Sources: Review of both residents' clinical records, interview with the Quality improvement manager and education lead.

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