

Public Report

Report Issue Date: August 15, 2025

Inspection Number: 2025-1425-0004

Inspection Type:
Critical Incident

Licensee: Hellenic Home for the Aged Inc.

Long Term Care Home and City: Hellenic Home - Scarborough, Scarborough

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 12-15, 2025

The following intake(s) were inspected:

- Intake: #00150797 - Critical Incident (CI) #2941-000009-25 - related to a fall with injury
- Intake: #00151148 - CI #2941-000010-25 - related to a communicable disease outbreak

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Falls Prevention and Management

INSPECTION RESULTS

Non-Compliance Remedied

Non-compliance was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: O. Reg. 246/22, s. 272

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District
5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

CMOH and MOH

s. 272. Every licensee of a long-term care home shall ensure that all applicable directives, orders, guidance, advice or recommendations issued by the Chief Medical Officer of Health or a medical officer of health appointed under the Health Protection and Promotion Act are followed in the home.

The licensee has failed to ensure that alcohol-based hand rubs (ABHRs) were not expired as part of the recommendations issued by the Chief Medical Officer of Health (CMOH). A dispenser was found to have a bottle of ABHR with an expiry date of April 2024. A housekeeper immediately removed and replaced it with an unexpired bottle. The Clinical Care Coordinator indicated they checked all other ABHRs within the facility and found no others that were expired.

Sources: An observation, an interview with the Clinical Care Coordinator and Recommendations for Outbreak Prevention and Control in Institutions and Congregate Living Settings Ministry of Health Effective: February 2025.

Date Remedy Implemented: August 12, 2025



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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