



# Inspection Report under the Long-Term Care Homes Act, 2007

rapport d'inspection  
prévue le *Loi de 2007*  
*les foyers de soins de*  
*longue durée*

## Ministry of Health and Long-Term Care

Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

## Ministère de la Santé et des Soins de longue durée

Division de la responsabilisation et de la performance du  
système de santé

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Date of inspection/Date de l'inspection  
November 24, 2010

Inspection No/ d'inspection  
2010\_104\_2941\_24Nov140641

Type of Inspection/Genre d'inspection  
Complaint: O-002193

### Licensee/Titulaire

Hellenic Home for the Aged Inc.  
33 Winona Drive, Toronto, ON, M6G 3Z7  
Fax: 416-654-0943

### Long-Term Care Home/Foyer de soins de longue durée

Hellenic Home – Scarborough  
2411 Lawrence Ave East, Scarborough, ON, M1P 4X1  
Fax: 416-850-6764

### Name of Inspector(s)/Nom de l'inspecteur(s)

Judy Macaulay, Inspector ID #104

### Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to activation and continence care provided to an identified resident.

During the course of the inspection, the inspector spoke with the Administrator, the Director of Care, a registered nurse, several PSW staff, the Activation manager and an activation aide, and the resident.

During the course of the inspection, the inspector reviewed the identified resident's record, activation attendance and continence product supplies.

The following Inspection Protocols were used during this inspection:

Continence Care and Bowel Management  
Recreation and Social Activities

There are no findings of Non-Compliance as a result of this inspection.

Findings of Non-Compliance were found during this inspection.

Signature of Licensee or Representative of Licensee  
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division  
représentative/Signature du (de la) représentant(e) de la Division de la  
responsabilisation et de la performance du système de santé.

Title:

Date:

Date of Report:

*J. Macaulay*  
Dec. 23, 2010