



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch**

**Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la
performance et de la conformité**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Jan 14, 2014	2014_270531_0001	001061- 13,001043- 13,001009- 13	Complaint

Licensee/Titulaire de permis

HELLENIC HOME FOR THE AGED INC.
33 WINONA DRIVE, TORONTO, ON, M6G-3Z7

Long-Term Care Home/Foyer de soins de longue durée

HELLENIC HOME - SCARBOROUGH
2411 LAWRENCE AVENUE EAST, SCARBOROUGH, ON, M1P-4X1

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

SUSAN DONNAN (531)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Complaint inspection.

**This inspection was conducted on the following date(s): January 8th and 9th,
2014 on site.**

Log #001061-13, #001009-13, and #001043-13

During the course of the inspection, the inspector(s) spoke with the Power of Attorney, the Administrator, the Director of Care, the Associate Director of Care, Support Care Coordinator, Administrative Coordinator, two Personal Support Workers, and a Registered Practical Nurse.

During the course of the inspection, the inspector(s) toured the home, reviewed Resident health record including outside agency consultation reports and medications, reviewed staffing plan and scheduling sheets.

**The following Inspection Protocols were used during this inspection:
Responsive Behaviours
Sufficient Staffing**

Findings of Non-Compliance were found during this inspection.



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**WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 6.
Plan of care**

Specifically failed to comply with the following:

s. 6. (5) The licensee shall ensure that the resident, the resident's substitute decision-maker, if any, and any other persons designated by the resident or substitute decision-maker are given an opportunity to participate fully in the development and implementation of the resident's plan of care. 2007, c. 8, s. 6 (5).

Findings/Faits saillants :

1. Log# 001061-13

The licensee has failed to comply with O.Reg. 79/10 in that the Power of Attorney was not provided the opportunity to participate fully in the development and implementation of the plan of care.

Resident #001, was admitted with a history of episodic agitated behaviours.

In review of Resident #001's health record it was noted that on a specific date that the physician ordered two medications.

Three days later the Power of Attorney had been contacted by the nurse in charge and advised of the new medication orders. The Power of Attorney consented to the administration of one of the medications ordered. He/she wanted to speak to the physician to discuss the increase of the second medication before starting the medication.

There is no documentation noted to support that the physician contacted the Power of Attorney to discuss the second medication, however there is documentation noted twelve days later that the medication had been increased.

The Power of Attorney was not contacted by the physician to discuss the increase in the medication and not provided an opportunity to participate in the development of the plan of care with regards to the second medication. [s. 6. (5)]



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



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Issued on this 14th day of January, 2014

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

SUSAN DONNAN

