

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 420
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559
ottawadistrict.mlhc@ontario.ca

Original Public Report	
Report Issue Date: January 5, 2023	
Inspection Number: 2022-1417-0001	
Inspection Type: Complaint Critical Incident System	
Licensee: Royal Ottawa Health Care Group	
Long Term Care Home and City: Royal Ottawa Place, Ottawa	
Lead Inspector Severn Brown (740785)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY
<p>The Inspection occurred on the following date(s): December 12, 2022 December 13, 2022 December 15, 2022</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> Resident made allegation and concerns of abuse by staff <p>Inspector Andy Natarajan (#573) was present at the inspection as an observer.</p>

The following **Inspection Protocols** were used during this inspection:

- Responsive Behaviours
- Prevention of Abuse and Neglect
- Infection Prevention and Control
- Reporting and Complaints



Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

Ottawa District
347 Preston Street, Suite 420
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559
ottawadistrict.mlhc@ontario.ca

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

Ottawa District
347 Preston Street, Suite 420
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559
ottawadistrict.mlhc@ontario.ca