

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

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Public Report

Report Issue Date: October 23, 2025

Inspection Number: 2025-1417-0003

Inspection Type:
Complaint

Licensee: Royal Ottawa Health Care Group

Long Term Care Home and City: Royal Ottawa Place, Ottawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 20, 21, 23, 2025.

The following complaint intake(s) were inspected:

- Intake: 00154733 related to concerns about resident rights.

The following **Inspection Protocols** were used during this inspection:

Residents' Rights and Choices

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.