

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: November 18, 2025

Inspection Number: 2025-1417-0004

Inspection Type:

Proactive Compliance Inspection

Licensee: Royal Ottawa Health Care Group

Long Term Care Home and City: Royal Ottawa Place, Ottawa

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: November 6, 10, 12, 13, 14, 17, 2025

The following intake was inspected upon during this Customized Pro-active Compliance Inspection:

Intake #00161709

The following **Inspection Protocols** were used during this inspection:

Medication Management
Food, Nutrition and Hydration
Infection Prevention and Control

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Administration of drugs

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 140 (2)

Administration of drugs

s. 140 (2) The licensee shall ensure that drugs are administered to residents in accordance with the directions for use specified by the prescriber. O. Reg. 246/22, s. 140 (2).

A Physician's orders renewed on a specific day, for a resident, indicated a specific medication was to be administered as per the physician's order at a specific time.

A review of the electronic medication administration record (eMAR) for a specific day indicated the medication was not administered as per the physician's order by a specific registered practical nurse. (RPN).

During an interview with the RPN they confirmed that they did not administer the medication as per the physician's order.

Sources: Interview with RPN , Director of Care, November 2025 eMAR, Physician's Order