

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: January 6, 2026
Inspection Number: 2026-1417-0001
Inspection Type: Critical Incident
Licensee: Royal Ottawa Health Care Group
Long Term Care Home and City: Royal Ottawa Place, Ottawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 5-6, 2026

The following intake(s) were inspected:

- Intake: #00164726 - 2933-000009-25 - Fall of resident resulting in injury with a change in condition.

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Falls prevention and management

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 54 (1)

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Falls prevention and management

s. 54 (1) The falls prevention and management program must, at a minimum, provide for strategies to reduce or mitigate falls, including the monitoring of residents, the review of residents' drug regimes, the implementation of restorative care approaches and the use of equipment, supplies, devices and assistive aids. O. Reg. 246/22, s. 54 (1).

A resident's care plan was not updated with all of the resident's identified fall-prevention interventions from the resident's post-fall huddle, after the resident sustained a fall with injury, as required by the home's resident falls protocol. The home's falls prevention and management program must provide for strategies to reduce or mitigate falls, and the program must be complied with.

Sources:

A resident's post-fall huddle documentation;

A resident's care plan;

Protocol I-xviii 180 Resident Falls, last reviewed 2024;

Interview with the Director of Care.