



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

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<input type="checkbox"/> Licensee Copy/Copie du Titulaire <input checked="" type="checkbox"/> Public Copy/Copie Public		
Date of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
October 5, 2010	2010_147_9618_05Oct135538	Complaint – H-00734
Licensee/Titulaire The Regional Municipality of Peel 10 Peel Centre Drive Suite A Brampton, ON L6T 4B9		
Long-Term Care Home/Foyer de soins de longue durée Malton Village Long Term Care Center 7075 Rexwood Road Mississauga, ON L4T 4M1		
Name of Inspector Laleh Newell – 147		
Inspection Summary/Sommaire d'inspection		



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The purpose of this inspection was to conduct a Complaint inspection related to lack of care received from staff.

During the course of the inspection, the inspector spoke with:

Director of Care, Administrator, Supervisor of Care, Registered Staff, resident and his spouse.

During the course of the inspection, the inspector:

Reviewed resident's clinical chart and homes complaint log binder and policy and procedure related to complaint intake by the home.

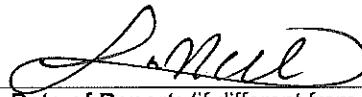
The following Inspection Protocols were used during this inspection:

Reporting and Complaints Inspection Protocol

There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.

 Nov 24/10

Title:

Date:

Date of Report: (if different from date(s) of inspection).