

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

**Public Report**

**Report Issue Date:** December 11, 2025

**Inspection Number:** 2025-1426-0005

**Inspection Type:**

Complaint

Critical Incident

**Licensee:** Holland Christian Homes Inc.

**Long Term Care Home and City:** Grace Manor, Brampton

**INSPECTION SUMMARY**

**The inspection occurred onsite on the following date(s):** December 5, 9, 11, 2025

**The inspection occurred offsite on the following date(s):** December 10, 2025

**The following intake(s) were inspected:**

- Intake: #00162096 - Complaint Related to Multiple Areas of Care
- Intake: #00163768 - Falls Prevention and Management

The following **Inspection Protocols** were used during this inspection:

- Reporting and Complaints
- Falls Prevention and Management

**INSPECTION RESULTS**

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.