



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévues le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection October 28, 2010	Inspection No/ d'inspection 2010_113_2943_22Oct103630 2010_101_2943_22Oct103459	Type of Inspection/Genre d'inspection Complaint (T2488)
Licensee/Titulaire Regency LTC Operating Limited Partnership on behalf of Regency Operator GP Inc. as General Partner, 100 Milverton Drive, Suite 700, Mississauga, ON L5R 4H1		
Long-Term Care Home/Foyer de soins de longue durée The Westbury, 495 The West Mall, Etobicoke, ON M9C 5C3		
Name of Inspector(s)/Nom de l'inspecteur(s) Jane Carruthers (113) and Amanda Williams (101)		

Inspection Summary/Sommaire d'inspection

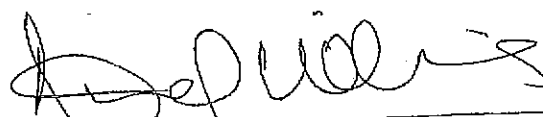
The purpose of this inspection was to conduct a complaint inspection.

During the course of the inspection, the inspectors spoke with: The Acting Administrator, Director of Nursing, Environmental Services Supervisor, Chartwell's Environmental Corporate Consultant, President of the Resident Council, front-line nursing staff, registered staff and residents.

During the course of the inspection, the inspectors: conducted a walk-through of communal tub and shower rooms.

The following Inspection Protocols were used during this inspection:
Accommodation - maintenance

X There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title:	Date of Report: (if different from date(s) of inspection). November 24, 2010