

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Central East District  
33 King Street West, 4th Floor  
Oshawa, ON, L1H 1A1  
Telephone: (844) 231-5702

## Public Report

<b>Report Issue Date:</b> March 2, 2026
<b>Inspection Number:</b> 2026-1428-0002
<b>Inspection Type:</b> Critical Incident
<b>Licensee:</b> Mon Sheong Foundation
<b>Long Term Care Home and City:</b> Mon Sheong Scarborough Long Term Care Centre, Scarborough

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 19, 20, 25, 26, 2026

The following intake(s) were inspected:

- An intake related to Infection Prevention and Control (IPAC)

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Infection Prevention and Control Program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)**

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

1) In accordance with Additional Requirement 9.1 (f) under the Infection Prevention and

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Control (IPAC) Standard for Long-Term Care Homes (April 2022, revised September 2023), a family caregiver was to adhere to additional Personal Protective Equipment (PPE) requirements including appropriate selection application, removal and disposal for residents under additional precautions. During an observation, a family caregiver did not wear the required PPE for a room that required additional precautions. Assistant Director of Resident Care (ADRC) indicated that the expectation was for family caregivers to wear the appropriate PPE and to request PPE from staff if unavailable.

**Sources:** A resident's clinical records, IPAC Standards, and interviews with a family caregiver and the ADRC.

2) In accordance with Additional Requirement 6.2 under the Infection Prevention and Control (IPAC) Standard for Long-Term Care Homes (April 2022, revised September 2023), PPE shall be available and accessible to essential visitors, appropriate to their purpose of visitation and level of risk. During an observation, a resident required additional precautions and the required PPE was not available at the point of care.

**Sources:** A resident's clinical records, IPAC standards, and interviews with a family caregiver and the ADRC.



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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