

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District
5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Public Report

Report Issue Date: September 18, 2025
Inspection Number: 2025-1437-0004
Inspection Type: Critical Incident Follow up
Licensee: Advent Health Care Corporation
Long Term Care Home and City: Valleyview Residence, North York

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 11, 15 - 18, 2025.

The following intake was inspected during this Critical Incident (CI) inspection:
- Intake: #00153284 was related to outbreak of communicable disease.

The following intakes were inspected during this follow-up inspection:
- Intake: #00152772 was related to previously issued compliance order under O. Reg. 246/22 - s. 40 - transferring and positioning technique.
- Intake: #00152773 was related to previously issued compliance order under FLTCA, 2021 - s. 24 (1) - duty to protect.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:
Order #002 from Inspection #2025-1437-0003 related to O. Reg. 246/22, s. 40
Order #001 from Inspection #2025-1437-0003 related to FLTCA, 2021, s. 24 (1)

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Infection Prevention and Control Program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (9) (b)

Infection prevention and control program

s. 102 (9) The licensee shall ensure that on every shift,

(b) the symptoms are recorded and that immediate action is taken to reduce transmission and isolate residents and place them in cohorts as required. O. Reg. 246/22, s. 102 (9).

The licensee has failed to ensure the symptoms indicating the presence of infection in residents were recorded on every shift. No records of monitoring for symptoms of infection were available for three residents on multiple shifts, when the residents were exhibiting symptoms of infection.

Sources: The residents' clinical records, and interview with the Infection Prevention & Control Lead.