



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des Soins  
de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection prévue  
sous la Loi de 2007 sur les foyers  
de soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

Central West Service Area Office  
1st Floor, 609 Kumpf Drive  
WATERLOO ON N2V 1K8  
Telephone: (888) 432-7901  
Facsimile: (519) 885-2015

Bureau régional de services de Centre  
Ouest  
1e étage 609 rue Kumpf  
WATERLOO ON N2V 1K8  
Téléphone: (888) 432-7901  
Télécopieur: (519) 885-2015

## **Public Copy/Copie du public**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Apr 3, 2019	2019_787640_0011	005848-18, 009307- 18, 015241-18, 025549-18, 033723- 18, 000119-19	Critical Incident System

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### **Licensee/Titulaire de permis**

1245556 Ontario Inc.  
200 Ronson Drive Suite 305 TORONTO ON M9W 5Z9

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### **Long-Term Care Home/Foyer de soins de longue durée**

Burton Manor  
5 Sterritt Drive BRAMPTON ON L6Y 5P3

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### **Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

HEATHER PRESTON (640)

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## **Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): March 27, 28, April 1, 2, and 3, 2019.**

**The following Critical Incident (CI) reports were reviewed:**

**CI log #005848-18 related to alleged staff to resident abuse.**

**CI log #009301-18, related to resident to resident altercation resulting in a fall.**

**CI log #015241-18, related to fall with injury.**

**CI log #033723-18, related to alleged staff to resident abuse.**

**CI log #000119-19, related to fall with injury.**

**The following follow up inspection was reviewed:**

**Log #025549-19, related to CO#001 issued during inspection #2018\_728696\_0004 with a compliance due date of November 19, 2018 related to O. Reg. 79/10, s. 53 (4).**

**PLEASE NOTE: This inspection was conducted concurrently with Complaint inspection #2019\_787640\_0012.**

**During the course of the inspection the Long Term Care Homes (LTCH) Inspector toured the home, observed the provision of care, reviewed clinical records, policy and procedure and conducted interviews**

**During the course of the inspection, the inspector(s) spoke with residents, family members, Personal Care Providers (PCP), Registered Practical Nurses (RPN), Registered Nurses (RN), Director of Behavioural Support, Fall Prevention Lead, Assistant Director of Care (ADOC), Director of Care (DOC) and the Administrator.**

**The following Inspection Protocols were used during this inspection:**

**Falls Prevention**

**Prevention of Abuse, Neglect and Retaliation**

**Responsive Behaviours**



During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 53. (4)	CO #001	2018_728696_0004		640



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 23rd day of April, 2019

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**



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**Original report signed by the inspector.**