

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**

**Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée**

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**Public Copy/Copie du rapport public**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Jan 27, 2021	2021_610633_0002	020293-20, 025674-20	Complaint

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**Licensee/Titulaire de permis**

1245556 Ontario Inc.  
200 Ronson Drive Suite 305 Toronto ON M9W 5Z9

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**Long-Term Care Home/Foyer de soins de longue durée**

Burton Manor  
5 Sterritt Drive Brampton ON L6Y 5P3

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

SHERRI COOK (633)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): January 12-14,18-21, 2021.**

**The following complaint intakes were completed during the course of this inspection:**

**Log #'s 020293-20 and #025674-20 related to resident care, processes at the home and infection prevention and control (IPAC).**

**Inspector #218 was present during this inspection.**

**During the course of the inspection, the inspector(s) spoke with the Director of Operations/Interim Administrator, the Director of Care (DOC), a Dietary Consultant, the Environmental Service Manager, (ESM) a registered Nurse (RN), Registered Practical Nurse (RPNs), Personal Support Workers (PSWs), a Resident Service Aide (RSA), a housekeeper, family members and residents.**

**In addition, the inspector toured the home, observed resident care, dining/snack service and IPAC practices. The plan of care for the identified residents and the home's related documentation and policies were also reviewed.**

**The following Inspection Protocols were used during this inspection:**

**Contenance Care and Bowel Management**

**Dining Observation**

**Falls Prevention**

**Infection Prevention and Control**

**Nutrition and Hydration**

**Personal Support Services**

**Skin and Wound Care**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification  VPC – Voluntary Plan of Correction  DR – Director Referral  CO – Compliance Order  WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit  VPC – Plan de redressement volontaire  DR – Aiguillage au directeur  CO – Ordre de conformité  WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 27th day of January, 2021**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**