

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

## Public Report

**Report Issue Date:** January 15, 2026

**Inspection Number:** 2026-1436-0001

**Inspection Type:**  
Critical Incident

**Licensee:** 1245556 Ontario Inc.

**Long Term Care Home and City:** Burton Manor, Brampton

## INSPECTION SUMMARY

**The inspection occurred onsite on the following date(s):** January 14, 2026

**The inspection occurred offsite on the following date(s):** January 15, 2026

**The following intake(s) were inspected:**

-Intake: #00165826 - Prevention of Abuse and Neglect

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Behaviours and Altercations

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 60 (a)**

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Behaviours and altercations

s. 60. Every licensee of a long-term care home shall ensure that,  
(a) procedures and interventions are developed and implemented to assist residents and staff who are at risk of harm or who are harmed as a result of a resident's behaviours, including responsive behaviours, and to minimize the risk of altercations and potentially harmful interactions between and among residents; and

When a resident's interventions were not implemented as required, an altercation occurred and the resident sustained an injury.

**Sources:** Resident's clinical records, the home's internal investigation, interviews with the Director of Care and other staff.