



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée

Health System Accountability and Performance Division  
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Division de la responsabilisation et de la performance du système de santé  
Direction de l'amélioration de la performance et de la conformité

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Feb 5, 2013	2013_215308_0002	H-000735- 12	Complaint

**Licensee/Titulaire de permis**

1245556 ONTARIO INC.  
200 Ronson Drive, Suite 305, TORONTO, ON, M9W-5Z9

**Long-Term Care Home/Foyer de soins de longue durée**

BURTON MANOR  
5 Sterritt Drive, BRAMPTON, ON, L6Y-5P3

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

MELODY GRAY (308)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): January 24, 25, 28 and 29, 2013.

During the course of the inspection, the inspector(s) spoke with the Medical Director, the Administrator, the Director of Care, and the Director of Informatics.

During the course of the inspection, the inspector(s) reviewed the medical records including medication administration records and policy and procedures.

The following Inspection Protocols were used during this inspection:  
Hospitalization and Death



Findings of Non-Compliance were found during this inspection.

<b>NON-COMPLIANCE / NON - RESPECT DES EXIGENCES</b>	
<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 8. Policies, etc., to be followed, and records**



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**Specifically failed to comply with the following:**

**s. 8. (1) Where the Act or this Regulation requires the licensee of a long-term care home to have, institute or otherwise put in place any plan, policy, protocol, procedure, strategy or system, the licensee is required to ensure that the plan, policy, protocol, procedure, strategy or system,**  
**(a) is in compliance with and is implemented in accordance with applicable requirements under the Act; and O. Reg. 79/10, s. 8 (1).**  
**(b) is complied with. O. Reg. 79/10, s. 8 (1).**

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**Findings/Faits saillants :**

1. The licensee failed to ensure that where the Act or this regulation requires the licensee of a long-term care home to have, institute or otherwise put in place any plan, policy, protocol, procedure, strategy or system, it is complied with. O.Reg.79/10, s.8(1) (b).

The home's policy (MAR and TAR General, #8-1) indicates that after a medication is administered the nurse must initial the appropriate time and date box across from the medication. If a medication is not given, the reason must be entered using the appropriate code.

Review of the medication administration record (MAR) for Resident # 001 indicates that medications were not signed as having been provided or documented using codes explaining why medication was not given on five days in February 2012.

Resident #003 did not have staff initials or codes on the MAR on two days in January 2013.

Resident #004 did not have staff initials or codes on the MAR two days in January 2013.

The home's Policy (MAR and TAR General, #8-1) was not complied with. [s. 8. (1) (b)]

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Issued on this 5th day of February, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

*M. GRAY*