

Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007 Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division Performance Improvement and Compliance Branch Division de la responsabilisation et de la performance du système de santé Direction de l'amélioration de la performance et de la conformité

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## Public Copy/Copie du public

Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Mar 15, 19, 21, 22, Jun 4, 5, 6, 7, 2012	2012_080189_0009	Complaint
Licensee/Titulaire de permis		
2063414 ONTARIO LIMITED AS GENE 302 Town Centre Blvd.,, Suite #200, TO Long-Term Care Home/Foyer de soins	RONTO, ON, L3R-0E8	MENT LP
LEISUREWORLD CAREGIVING CENTI 5400 Steeles Avenue West, Woodbridge		
Name of Inspector(s)/Nom de l'inspec	teur ou des inspecteurs	
NICOLE RANGER (189)		
Ins	oection Summary/Résumé de l'inspe	ection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with Director of Administration, Registered Staff, Personal Support Workers

During the course of the inspection, the inspector(s) Reviewed health care records

The following Inspection Protocols were used during this inspection: Falls Prevention

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES		
Legend	Legendé	
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités	



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le non-respect des exigences de la Loi de 2007 sur les fovers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la LTCHA includes the requirements contained in the items listed in loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 6. Plan of care Specifically failed to comply with the following subsections:

s. 6. (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan. 2007, c. 8, s. 6 (7).

## Findings/Faits saillants:

1. On December 14, 2011, Personal Support Worker (PSW) did not follow a resident's plan of care to monitor resident for soiling/incontinence.

Resident's plan of care for toileting instructs to monitor q30-60 minutes for 2-3 weeks for soiling/incontinence; staff to check routinely for accidents.

Resident's plan of care for falls reports that resident is high risk for falls and staff to monitor resident.

During an interview, PSW reported to the inspector that on December 14, 2011, during rounds on the night shift, PSW did not enter resident's room to monitor if the resident was incontinent. PSW reported to the inspector that he/she saw the resident sitting at the edge of the bed during the night and stood outside the door and did not enter the resident room to see if the resident required any assistance. PSW reported to the inspector that he/she did not check the resident to see if the resident was incontinent.

It was reported to the inspector that the resident had fallen sometime overnight on December 14, 2011 and was found by the incoming day staff PSW.

Day staff PSW informed inspector that on December 14, 2011, PSW walked into the resident's room and found the resident in the room with a bruise on face and chest and resident's bed linen soiled with urine and feces as the resident was incontinent.

## Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that the care set out in the plan of care is provided to the resident as specified in the plan, to be implemented voluntarily.

Issued on this 14th day of June, 2012



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Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs
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