



Ministry of Health and
Long-Term Care

Ministère de la Santé et des Soins
de longue durée

Inspection Report under
the Long-Term Care
Homes Act, 2007

Rapport d'inspection prévue
sous la Loi de 2007 sur les foyers
de soins de longue durée

Long-Term Care Homes Division
Long-Term Care Inspections Branch

Division des foyers de soins de
longue durée
Inspection de soins de longue durée

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Public Copy/Copie du public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
May 13, 2019	2019_563670_0016	001616-18, 004145-18, 004731-18, 004875-18, 008393-18, 008897-18, 009544-18, 024957-18, 004554-19, 008427-19	Critical Incident System

Licensee/Titulaire de permis

955464 Ontario Limited
3700 Billings Court BURLINGTON ON L7N 3N6

Long-Term Care Home/Foyer de soins de longue durée

Millennium Trail Manor
6861 Oakwood Drive NIAGARA FALLS ON L2E 6S5

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

DEBRA CHURCHER (670), CHERYL MCFADDEN (745), KRISTEN MURRAY (731)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): My 6, 7, 8 and 9, 2019.

The purpose of this inspection was to complete Critical Incident System inspections.

The following Critical Incident System (CIS) reports were inspected during this inspection;

Log# 008427-19 CIS# 2948-000007-19 related to a fall with injury.

Log# 001616-18 CIS# 2948-000004-18 related to a fall with injury.

Log# 004875-18 CIS# 2948-000011-18 related to a fall with injury.

Log# 009544-19 CIS# 2948-000025-18 related to a resident to resident altercation.

Log# 004145-18 CIS# 2948-000012-18 related to a resident to resident altercation.

Log# 024957-18 CIS# 2948-000034-18 related to a missing controlled substance.

Log# 004731-18 CIS# 2948-000013-18 related to concerns related to a staff member credentials.

During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care, two Assistant Directors of Care, one Nursing Operations Assistant, three Registered Practical Nurses, three Personal Support Workers and one Dietary Aide.

The Inspectors also observed staff to resident interactions and the provision of care, completed relevant clinical record review and completed relevant review of the homes internal documentation and employee files.

The following Inspection Protocols were used during this inspection:

Falls Prevention

Medication

Prevention of Abuse, Neglect and Retaliation

Responsive Behaviours

Sufficient Staffing



During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Légende
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



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Issued on this 13th day of May, 2019

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.