

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Hamilton District**

119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

**Original Public Report**

<b>Report Issue Date:</b> July 3, 2024	
<b>Inspection Number:</b> 2024-1439-0003	
<b>Inspection Type:</b> Complaint	
<b>Licensee:</b> The Royale Development GP Corporation as general partner of The Royale Development LP	
<b>Long Term Care Home and City:</b> Silverthorn Community, Mississauga	
<b>Lead Inspector</b> Parminder Ghuman (706988)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): June 18- 21, 24- 27, 2024.

The following intake(s) were inspected:

- Intake: #00116062 - Complainant with concerns regarding resident. Emotional abuse, Residents' Bill of Rights, Safe and secure home.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Prevention of Abuse and Neglect

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## **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.