

**Inspection Report under
the Long-Term Care
Homes Act, 2007****Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée****Long-Term Care Operations Division
Long-Term Care Inspections Branch****Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**Central East Service Area Office
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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Oct 4, 2021	2021_892762_0002	006076-21, 008362- 21, 009225-21, 009228-21, 009995- 21, 010186-21, 012781-21	Critical Incident System

Licensee/Titulaire de permisSouthlake Residential Care Village
690 Grace Street Newmarket ON L3Y 8V7**Long-Term Care Home/Foyer de soins de longue durée**Southlake Residential Care Village
640 Grace Street Newmarket ON L3Y 8V7**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

MOSES NEELAM (762), AMANDEEP BHELVA (746)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): September 3, 7-10, and 13-17, 2021

The following intakes were completed in this Critical Incident System (CIS) and Follow up inspection:

- Log/ CIS, related to an incident that lead to an injury for which the resident was taken to the hospital and had a significant change**
- Log/ CIS, related to an incident that lead to an injury for which the resident was taken to the hospital and had a significant change**
- Log/ CIS, related to an incident that lead to an injury for which the resident was taken to the hospital and had a significant change**
- Log related to Compliance Order (CO) #001 in inspection #2021_823653_0013 relation to infection control**
- Log/ CIS, related to staff to resident abuse**
- Log/ CIS, related to staff to resident abuse**
- Log/ CIS, related to staff to resident abuse**

During the course of the inspection, the inspector(s) spoke with the Director of Care (DOC), Environmental Service Manager (ESM), IPAC lead, Associate Director of Care (ADOC), Registered Nurses (RNs), Registered Practical Nurses (RPNs), Housekeeping Staff and Personal Support workers (PSWs)

During the course of this inspection the inspectors reviewed records, observed infection prevention and control practices, monitoring of air temperature, resident and staff interactions, and conducted observations on resident home areas

The following Inspection Protocols were used during this inspection:

Falls Prevention

Infection Prevention and Control

Prevention of Abuse, Neglect and Retaliation

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 229. (4)	CO #001	2021_823653_0013		746

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 4th day of October, 2021

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.