

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central East District**

33 King Street West, 4th Floor  
Oshawa, ON, L1H 1A1  
Telephone: (844) 231-5702

**Original Public Report**

<b>Report Issue Date:</b> February 29, 2024	
<b>Inspection Number:</b> 2024-1438-0001	
<b>Inspection Type:</b> Critical Incident	
<b>Licensee:</b> Southlake Residential Care Village	
<b>Long Term Care Home and City:</b> Southlake Residential Care Village, Newmarket	
<b>Lead Inspector</b> Natalie Jubian (000744)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Lucia Kwok (752) was present during inspection.	

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): February 26 to 29, 2024

The following intake(s) were inspected:

- Intake related to a resident fall resulting in significant change.

The following **Inspection Protocols** were used during this inspection:

- Falls Prevention and Management
- Infection Prevention and Control
- Pain Management

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## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.