

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: February 20, 2026
Inspection Number: 2026-1438-0002
Inspection Type: Proactive Compliance Inspection
Licensee: Southlake Residential Care Village
Long Term Care Home and City: Southlake Residential Care Village, Newmarket

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 18, 19, 20, 2026.

The following intake(s) were inspected:

- One intake related to the Proactive Compliance Inspection Generator Initiative

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

INSPECTION RESULTS

WRITTEN NOTIFICATION: Maintenance Services

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 96 (1) (b)

Maintenance services

s. 96 (1) As part of the organized program of maintenance services under clause 19 (1) (c) of the Act, every licensee of a long-term care home shall ensure that,

(b) there are schedules and procedures in place for routine, preventive and remedial maintenance.

The home did not ensure their generator received semi-annual or annual inspections as scheduled.



**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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Sources: Record reviews of semi-annual and annual generator inspection reports, and interviews with the Environmental Services Manager (ESM) and other staff.



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