



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Hamilton Service Area Office
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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
February 28, 2011	2011_171_9620_28Feb100447	Complaint H-00229, H-00301

Licensee/Titulaire
The Regional Municipality of Halton, 1151 Bronte Road, Oakville ON L6M 3L1

Long-Term Care Home/Foyer de soins de longue durée
Post Inn Village, 203 Georgian Drive, Oakville ON L6H 7H9

Name of Inspector(s)/Nom de l'inspecteur(s)
Elisa Wilson, LTC Homes Inspector #171

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection regarding resident care.

During the course of the inspection, the inspector spoke with: the director of care, the registered dietitian and registered staff.

The inspector reviewed and discussed the plan of care for an identified resident as well as the Home's policy on Enteral Feeds.

The following Inspection Protocols were used during this inspection:
Nutrition and Hydration

Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with LTCHA, 2007, S.O. 2007, c.8, s.6(9)1. The licensee shall ensure that the following are documented:

1. The provision of the care set out in the plan of care.

Findings:

1. The provision of fluids for an identified resident, as set out in the plan of care, was not always documented. The plan of care indicates amounts of fluids required and when they should be administered. Registered staff are to record fluid intake on the Medication Administration Record (MAR). There were a number of places on the MAR with missing information; the provision of fluids was not recorded in seven instances in a single week.

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.



Title: Date:

Date of Report: (if different from date(s) of inspection).

March 10, 2011