

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: April 3, 2025

Inspection Number: 2025-1616-0002

Inspection Type:

Critical Incident

Licensee: The Corporation of the County of Renfrew

Long Term Care Home and City: Miramichi Lodge, Pembroke

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 28, 31, 2025 and April 1, 2, 3, 2025

The following intake(s) were inspected:

- Intake: #00137626 -Fall of a resident resulting in injury.
- Intake: #00142615- Fall of a resident resulting in injury.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Pain Management
Falls Prevention and Management

INSPECTION RESULTS

Non-Compliance Remedied

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Non-compliance was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: FLTCA, 2021, s. 6 (9) 1.

Plan of care

s. 6 (9) The licensee shall ensure that the following are documented:

1. The provision of the care set out in the plan of care.

The licensee has failed to ensure the provisions of care set out in the plan of care was documented.

Specifically, the provisions of care specified that a resident was on a specific toileting schedule however, documentation in point of care (POC) was completed once at the end of each shift.

During an interview with a staff member, they confirmed that the toileting portion of the plan of care is documented once every shift.

Failing to document the provisions of care set out in the plan of care increases the risk of missed care.

Sources: Interview with a staff member and resident record review.

The licensee updated the documentation in POC to ensure the provisions of care, specific toileting, is documented in accordance with the plan of care.

This noncompliance has been remedied prior to the inspector completing the inspection.

Date Remedy Implemented: April 3, 2025