

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: July 15, 2025

Inspection Number: 2025-1616-0004

Inspection Type:

Complaint
Critical Incident

Licensee: The Corporation of the County of Renfrew

Long Term Care Home and City: Miramichi Lodge, Pembroke

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 30, 2025 and July 2, 3, 11, 14, 2025

The following intake(s) were inspected:

- Intake: #00146417 and Intake: #00149019 - Related to the fall of a resident which resulted in a significant change in health status.
- Intake: #00147102 - Complaint related to alleged staff to resident abuse and unsafe staffing levels

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect
Staffing, Training and Care Standards
Falls Prevention and Management

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Reporting certain matters to the Director

NC # Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 28 (1) 2.

Reporting certain matters to Director

s. 28 (1) A person who has reasonable grounds to suspect that any of the following has occurred or may occur shall immediately report the suspicion and the information upon which it is based to the Director:

2. Abuse of a resident by anyone or neglect of a resident by the licensee or staff that resulted in harm or a risk of harm to the resident.

The licensee has failed to ensure that alleged abuse of a resident by the licensee or staff that resulted in harm or a risk of harm to the resident was immediately reported to the Director. Specifically, the licensee received a report of alleged staff to resident abuse of two residents, an internal investigation was conducted but the allegation was not reported to the Director.