

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

**Public Report**

**Report Issue Date:** January 5, 2026

**Inspection Number:** 2025-1616-0009

**Inspection Type:**

Complaint  
Critical Incident

**Licensee:** The Corporation of the County of Renfrew

**Long Term Care Home and City:** Miramichi Lodge, Pembroke

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): December 30, 31, 2025 and January 2, 5, 2026

The following intake(s) were inspected:

Intake: #00161940 - Fall of resident resulting in injury.

Intake: #00163414 - Fall of resident resulting in injury.

Intake: #00164216- Complainant with concerns regarding plan of care.

Intake: #00164303 - Alleged Improper/Incompetent treatment of resident by staff.

The following **Inspection Protocols** were used during this inspection:

- Medication Management
- Infection Prevention and Control
- Falls Prevention and Management

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## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Infection Prevention and Control

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)**

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

On a day in January, 2026, section 9.1 (f) of the IPAC standards was not adhered to. Specifically, Inspector observed a staff entering a resident's room without donning the required personal protective equipment.

Sources: Interview with staff and an observation.